



PROVOST AND SENIOR
VICE PRESIDENT FOR
ACADEMIC AFFAIRS AND
STUDENT SUCCESS

Shuster Hall, Room 379
250 Bedford Park Blvd West
Bronx, NY 10468

Phone: 718-960-8222
Fax: 718-960-8042
www.lehman.edu

TO: Lehman College Students

FROM: Peter O. Nwosu, Provost and Senior Vice President for Academic Affairs and Student Success

SUBJECT: Technical Resources for Your Success at Lehman for Fall 2020

DATE: August 6, 2020

Dear Students,

I am excited that you have decided to join us for the 2020 Fall semester at Lehman College. We know that this is a difficult period and are committed to student health and wellness. Please take advantage of the resources of [Lehman's Counseling Center](#), [Student Health Center](#), and [Student Life Center](#). In addition, I would like to make you aware of some resources that are available to assist you now and throughout this coming Fall.

Loaner Device

- Although many students have smart phones - and can view videos and course content on a small screen, we are mindful that not all students have home computers. If needed, the College has some loaner devices that students may borrow by completing the [Loaner Application](#).

Student Notifications

- In the event of college-wide operational issues or closings, messages will be sent through [CUNY Alert](#), via college-wide emails, and a banner on the [Lehman home page](#). In addition, social media messages will be sent, along with notices on [Lehman 360](#), the main college phone line, and the Lehman mobile app.
- Your instructors will contact you by email, so please review your [Lehman email](#) account on a regular basis. In addition, instructors will email you via Blackboard. Please ensure that your campus email address is correct in Blackboard. Visit the "[Start Here](#)" section of a Blackboard course to update your email address. Once updated for one class, the change will be for all of your courses.

Working from Off-campus

- Log into your classes every day and check your Lehman College email account regularly to engage with your peers and professors frequently via the discussion boards in Blackboard.
- Please update your contact information in [CUNYfirst](#) by following these [instructions](#).
- Download the free [Blackboard Mobile Learn](#) and the [Lehman's Mobile App](#) to find Lehman 360 by searching for "Lehman College."

Library Resources

- A variety of library resources can be accessed remotely via the [Library's website](#) and students can hold an online chat with a [reference librarian](#).

Cloud File Storage & Collaboration

- Students have 1 TB of online storage on [Microsoft Office 365/One Drive](#) and limited cloud storage on [Dropbox](#) that can be accessed with your CUNY credentials.

Should you require assistance regarding the use of these or other technologies, please contact the IT helpdesk at help.desk@lehman.cuny.edu. Help Coaches are here for you in case you run into any obstacles. They can help you resolve many issues or can refer you to someone who can. [Click here](#) to request assistance.

Best wishes for the 2020 Fall semester.