



Library Technology and Telecommunications Committee Meeting Minutes

Meeting Date: August 21, 2020

Location: ZOOM

Attendance: Ronald Bergmann, Stephen Castellano, John DeLooper, Raymond Diaz, Jennifer McCabe, Kenneth Schlesinger, Jennifer Van Allen

Reports:

Library

- Library is offering 24 hour chat via web. Please visit the Library Website for the link. Fall semester chat will be offered at the following times: Monday-Thursday 9 AM-8 PM, Friday 9 AM-5 PM and Saturday 12 N-5 PM, Sunday 12 N-5 PM.
- Patrons may also call the Lehman Library direct @ 718-960-7756 and leave a message. Calls will be returned within 24-48 hours.
- A Virtual Reading and Discussion of: A Mexican State of Mind: New York City and the Borderlands of Culture by Melissa Castillo Planas will be held on September 11th between 2-3 PM. Register with Stacy Katz and the link will be sent to those who register for the program
- CUNY OER Initiative continues this semester. Library has requested \$127,400 from CUNY's Office of Library Services to underwrite the conversion of 7 courses to OER. Over the past three years, 58 courses have been converted with OER Funding.
- Across all of CUNY, students have saved \$48.9 million dollars in text book purchases from Fall 2019-Fall 2019

Information Technology

- IT has provided over 1,000 Chromebooks and iPads to students since mid-March. Hundreds more devices will be provided to students in need of technology during the fall semester.
- Wifi Hotspots are also being provided to students who have limited access to the internet to help them complete their courses
- To request technology, please visit: lehman.edu/coronavirus and complete an application
- Email Migration to Office 365 continues for the college community
- IT Help Desk is offering LIVE chat support every Tuesday between 3-6:30 PM
- The Lehman College Help Desk has tendered just short of 25-thousand requests for assistance from the college community since the start of COVID-19

Blackboard

- Virtual Support to students and faculty was offered all summer. The sessions were held several times each week and the response to the support sessions was very strong from students and faculty. More virtual sessions are being planned for the fall semester
- Lehman College and The CUNY Graduate Center teamed up to hold a virtual workshop on September 4th. The workshop titled: **Fostering Student Engagement** during a Pandemic was attended by approximately 60 faculty members from Lehman College and The Graduate Center
- In July, Mr. Castellano had the opportunity to present **ARE YOU READY**, a Blackboard course that instructs students on the use of Blackboard at the 2020 Virtual Blackboard World Conference. The session was attended by a worldwide audience and almost 400 participated in the session
- There will be another Bb Upgrade coming up at the end of December. Blackboard will be unavailable during the upgrade.